

**Tamilnadu Transport Development Finance Corporation Ltd., Chennai - 600002**

**Procedure for lodging a Complaint**



**FIRST LEVEL – TDFC Customer Care**

☎ 044-25333930 / 9384853026, 29

✉ customercare@tdfc.in

☎ WhatsApp: 7338817898

🌐 Website / Complaint Register - [<WebPortal>](#)



**SECOND LEVEL – 1. Manager (Deposit), TDFC**

📍 Tamil Nadu Transport Development Finance Corporation Limited, Tamil Nadu Tourism Complex, 4<sup>th</sup> Floor, No.2, Wallajah Road, Chennai, Tamil Nadu - 600 002

☎ 044-25333930 / 9384853026, 29

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☎ WhatsApp: 733881798

**SECOND LEVEL – 2. Chief Executive Officer, TDFC**

📍 Tamil Nadu Transport Development Finance Corporation Limited, Tamil Nadu Tourism Complex, 4<sup>th</sup> Floor, No.2, Wallajah Road, Chennai, Tamil Nadu - 600 002



**THIRD LEVEL – TDFC Appellate Authority**

Stakeholders Relationship Committee - of TDFC chaired by Deputy Secretary (Budget),  
Finance Department



**FINAL LEVEL – RBI OMBUDSMAN**

📍 RBI, Chennai Office

☎ Toll Free: 14448